

[Muddy Paws Pet Grooming, Spa, Day Care & Boarding]
New Client Form
(Please Print)

Client Information			
First Name:	<input type="text"/>	Last Name:	<input type="text"/>
			Title: <i>(please circle)</i> Mr. Mrs. Miss Ms
Street Address:	<input type="text"/>	Apartment/Unit #:	<input type="text"/>
City:	<input type="text"/>	State:	<input type="text"/>
		ZIP:	<input type="text"/>
Home Phone:	<input type="text"/>	Mobile Phone:	<input type="text"/>
		Work Phone:	<input type="text"/>
E-mail Address:	<input type="text"/>		Gender: <i>(please circle)</i> Male Female
Birth Date:	<input type="text"/>	Anniversary:	<input type="text"/>
		Occupation:	<input type="text"/>
How did you hear about us?	<input type="text"/>		Service Provider:
			<input type="text"/>

[Muddy Paws Pet Grooming, Spa, Daycare & Boarding]
New Pet Form
(Please Print)

Pet Information			
Owner Name: <input style="width: 95%;" type="text"/>	Pet Name: <input style="width: 95%;" type="text"/>		
Type: <input style="width: 80%;" type="text"/>	Breed: <input style="width: 80%;" type="text"/>	Gender: <i>(please circle)</i> Male Female	
Birth Date: <input style="width: 80%;" type="text"/>	Weight: <input style="width: 80%;" type="text"/>	Breeding Status: <input style="width: 80%;" type="text"/>	
Grooming Information			
Burns easily: <i>(please circle)</i> Yes No	Scared of hair dryer: <i>(please circle)</i> Yes No	Sensitive Skin: <i>(please circle)</i> Yes No	
Length: <input style="width: 80%;" type="text"/>	Color: <input style="width: 80%;" type="text"/>	Texture: <input style="width: 80%;" type="text"/>	
Grooming Difficulty: <i>(please circle)</i> Easy Average Challenging			
Grooming Comments: <input style="width: 95%; height: 20px;" type="text"/>			
Personality			
Aggressive with Animals: <i>(please circle)</i> Yes No	Aggressive with People: <i>(please circle)</i> Yes No	Barker: <i>(please circle)</i> Yes No	
Biter: <i>(please circle)</i> Yes No	Chewer: <i>(please circle)</i> Yes No	Shy: <i>(please circle)</i> Yes No	
Hyper: <i>(please circle)</i> Yes No		Keep Leash On: <i>(please circle)</i> Yes No	
Medical Information			
Diabetic: <i>(please circle)</i> Yes No	Deaf: <i>(please circle)</i> Yes No	Blind: <i>(please circle)</i> Yes No	
Heart Condition: <i>(please circle)</i> Yes No		Epileptic: <i>(please circle)</i> Yes No	
Vaccinations: <input style="width: 95%; height: 20px;" type="text"/>			
Vet Information			
Business Name: <input style="width: 80%;" type="text"/>	Contact: <input style="width: 80%;" type="text"/>	Phone Number: <input style="width: 80%;" type="text"/>	
Address: <input style="width: 95%;" type="text"/>		Address 2: <input style="width: 80%;" type="text"/>	
City: <input style="width: 80%;" type="text"/>	State: <input style="width: 20%;" type="text"/>	ZIP: <input style="width: 20%;" type="text"/>	
Kenneling Information			
<input style="width: 100%; height: 100%;" type="text"/>			



Rules of the Game for Muddy Paws Pet Boarding & Day Care

All Boarding and Day Care is by reservation only. Make your reservations as far in advance as possible. Holidays and weekends fill up quickly. Please call our office at (910) 479-PAWS (7297), for current available dates

The following are things you need to know prior to your dog's first stay:

- Dogs can be dropped off anytime within our office hours. However, we suggest you drop off your dog(s) as early as possible so they have time to play before going up for dinner. We are CLOSED to customers on all major holidays.
- An Evaluation day (day care) is required prior to the first boarding stay. We will do a thorough assessment of your dog and tell you whether or not Muddy Paws Pet Boarding is a good fit for them. For more information about the evaluation.
- Housemates and related dogs do not go to playgroup together. This is for the safety of all the dogs on the property. We do make exceptions but it is at the discretion of the kennel staff.
- All dogs over the age of six months must be spayed or neutered.
- All dogs must have current vaccination records on file with us. This includes Rabies, DHPP and Bordetella (to prevent Canine Cough). Frequency is based on your vet's requirements. Have your vet fax the records directly to us prior to boarding. If your veterinarian does not recommend vaccinating at this time, due to health reasons, please send a note from the vet stating their preferences.
- During the warmer months it is highly recommended that all dogs be on flea prevention such as Program, Sentinel, Frontline Plus, Advantage, or Revolution. Tick prevention is also highly recommended.
- All dogs must wear a nylon or leather collar with a nametag and a current rabies tag already attached. If you do not have a name tag or collar, one will be provided for your dog at your expense. Choke chains, shock collars, and pinch collars are not allowed as they present a hazard to dogs while in playgroup (and we don't like them). If you have one of these, please talk to us about an alternative. Harnesses get caught on fences, and large dogs like to use them as "handles," so please take them off on arrival. Please take your leash home with you.
- **Any breed of dog can be evaluated for boarding or day care.** Every breed has to be evaluated on their first visit, and any breed could be turned away for behavior reasons, or past aggression history. At Muddy Paws Pet Boarding, we evaluate every dog every time they visit. If you have any questions or concerns please email us at groomers@petsmuddypaws.com
- Wolf hybrids/mixes are not allowed.

BOARDING DOGS:

- Dogs play outside generally from 7:00 a.m. to 3 p.m. Playtime varies when there is inclement weather or extreme temperatures, and at the discretion of the kennel staff.
- Mealtime is once per day and occurs at least one hour after the dogs go into their kennels for rest time. Dogs who require multiple feedings a day will receive extra rest time to help aid their digestion. Bringing your dog's own food is optional. We are happy to feed our [Horizon Pulsar Grain Free Chicken blend](#).
- We give medication to your dog at no extra charge. All medication must come in a clearly marked container (preferably the original container -- NO BAGGIES PLEASE). With the following information:
 - Dog's Name
 - Name of Medication and strength
 - Dosage per day or if needed (let us know at drop off what doses have already been given that day)
 - Reason for medication
- **LABEL EVERYTHING** you bring for your dog with his/her name on it. We are not responsible for any items lost or destroyed.
- Beds are welcome, but not necessary (every dog gets clean blankets). If you do bring a bed, please let us know if you do not want it washed. We do our best to send bedding home clean.
- Please don't bring towels.
- We do not feed rawhide or cooked bones, as they present health risks to dogs.
- Toys are welcome but will not go to playgroup with your dog(s) and will not be put down if there are multiple dogs sharing a kennel.
- NO TENNIS BALLS OR RACQUET BALLS, PLEASE!
- We highly recommend not packing your luggage in front of your dog before bringing them in to board. Witnessing you pack can induce stress in your dog for many reasons. The most common reason is a correlation with you being gone for long periods of time.
- We do not schedule partial reservations over holidays and other busy times, as they may prevent us from accommodating clients on our waiting list in the order in which they requested their reservations.
- **CANCELLATION POLICY - We reserve the right to charge up to \$50, or 50% of the reservation, whichever is less, when proper notice isn't given for cancellation. We require advance notice of cancellations as follows:**
 - 48 hours for daycare, dog park, non-holiday boarding and boarding over minor holidays (New Years, Spring Break, Easter, Memorial Day, July 4th, and Labor Day). Minor holidays require a \$50 non-refundable deposit at the time the reservation is made.
 - 7 days for Thanksgiving and Christmas reservations. Thanksgiving and Christmas reservations require a 50% non-refundable deposit at the time the reservation is made. **Late cancellations for Thanksgiving and Christmas holidays will be charged the amount of the deposit. There is a 3 night minimum to book over Spring Break, Thanksgiving, or Christmas.**
- **If no notice is given, for any reservation, we reserve the right to charge you for the full amount of the scheduled stay. After 12 months without using or reserving any deposit on**

file, said deposit may be forfeited. Thanksgiving and Christmas deposits are **NON-REFUNDABLE**, but with the proper notice listed above, a deposit may be transferred.

DAY CARE DOGS:

- Day care is by appointment only, and current shot records are required.
- There is **no day care on Saturdays or Sundays**.
- Day care is **ALWAYS** weather permitting.
- If it is questionable as to whether we're having daycare, PLEASE CALL US.
- It is possible to make recurring day care reservations. **However, please note that if you miss two appointments without calling us, your future day care reservations may be cancelled, and you may be charged 50% of the scheduled visit upon missing your second appointment.**

I understand that my electronic signature has the same legal effect and can be legally enforced the same way as a written signature

Signed	<input type="text"/>	Date	<input type="text"/>
Print Name	<input type="text"/>	Time	<input type="text"/>

Electronic Signatures In Global and National Commerce, IAW 15 US Code, Chapter 96



BEFORE YOU LEAVE YOUR DOG

Please fill out for each pet, each time you board with us.

Personal Possessions : (Label with pet's name, where possible) *Please note: We take all reasonable care of personal items you leave with your pet; however we cannot be held responsible for loss or damage.*

- Collar
- Leash
- Gentle Leader
- Bedding, please describe _____
- Toys, list and describe _____
- Harness
- Crate/ Carrier
- Food
- Medication
- Other _____

Feeding/ Diet:

- Kennel Diet
- Personal Food (Brand Name) _____
- # Meal Packets _____

Daily feedings:

- AM
- Noon
- PM

Amount for each feeding time _____

NOTE: If we run out of your dog's meals, may we switch to our **Chicken Based** kennel diet? Yes No

*If you prefer not to switch, we will shop for your dog's own diet, for which there is an extra charge (purchase cost plus transportation.)

Treats/Enticements: Some pets are reluctant to eat in new environments. If your pet is a reluctant eater, what foods can we use as enticements? _____

Is there anything your pet **Should Not** be fed? _____

May we give your dog treats & dog cookies? Yes No

Bland diet (chicken & rice)? Yes No

Note: We find it best for dogs staying with us to eat twice/day. If you normally feed just once a day, we will split your dog's meals into two equal parts. If you do not want us to do so, please check here

Feed 1X ONLY

Physical Condition: Please list anything we should know about such as cysts, lumps, warts, scrapes, hot spots, lameness, diarrhea, and the like. _____

Our focus is on your dog's wellbeing. If we feel it is in your dog's best interest, may we shave or trim matted areas? Yes No

(Charges may apply)

Allergies:

Yes, Describe _____ No

Emergency contact: Update your emergency contact with one other than yourself.

Name: _____ Phone: _____

Name: _____ Phone: _____

If possible, provide a number to text you picture updates _____

If you can receive email? If so, please print _____

Anyone else with permission to pick up: _____

Grooming: IF TIME ALLOWS would you like us to bathe or groom your pet before pick up? __Yes __No

Have we groomed your pet before? __Yes __No If yes, same as previously? __Yes __No

If no, please be specific _____

As a condition to acceptance of your pets at Muddy Paws Pet Boarding and daycare facility, the following Waiver and Assumption to Hold Harmless must be signed:

By choosing to utilize the services, participate in activities or board my pet(s) at Muddy Paws Pet Boarding and daycare, I agree to the following:

1. I agree to pay the rates of \$25 per dog per day and \$10 per additional dog (staying in the same pen) for boarding per day, or \$14 for full day/\$7 for half day of pet daycare. These charges are in effect from the time the pet is left with Muddy Paws Pet Boarding and daycare and due to be paid at time of pick-up. I am aware that extra charges may be incurred and I agree to pay any and all charges at pick-up. Examples include but are not limited to: additional boarding days, grooming and training.
Pet Owner Initials _____.
2. I understand that on entering Muddy Paws Pet Boarding, Spa and Daycare my pet will be examined for fleas and ticks. If fleas or ticks are found, a natural flea repellent bath will be administered at my expense.
Pet Owner Initials _____.
3. If I enroll my dog in Doggie Daycare, I understand that participation in an interactive play setting is not without some risk of injury, that despite all the dogs appearing healthy and being handled with the greatest amount of care and foresight, dogs are not always predictable and the unexpected may occur. I recognize that the benefits of such a playgroup are valuable to my dog, and accept the potential risks. I further agree to pay veterinary/medical expenses incurred as a result of injury to or caused by my dog. I authorize my dog to participate in interactive play with other dogs and accept all the condition stated above. Pet Owner Initials _____.
4. I am aware that there is a 2-day minimum charge for overnight boarding and a 3-day minimum charge on major holiday weekends. Pet Owner Initials _____.
5. If my pet appears to be ill, I authorize Muddy Paws Pet Boarding to engage the services of a veterinarian at my expense, to give other requisite attention and to make whatever decisions are required for my pet's veterinary treatment. I agree to pay all veterinary charges incurred by my pet while in the care of Muddy Paws Pet Boarding. I will not hold Muddy Paws Pet Boarding liable for failure to seek veterinary attention or for decisions made under this contract. Pet Owner Initials _____.
6. I understand that Muddy Paws Pet Boarding will exercise all due diligence and care in the guardianship of my pet. I hereby waive and release Muddy Paws Pet Boarding, its employees, owners and agents from any and all liability of any nature, for injury or damage, including that which may result from the action of any dog including my own, and I expressly assume the risk of such damage or injury while my dog participates in or attends any function of Muddy Paws Pet Boarding and daycare, while on the grounds or the surrounding area thereto. Pet Owner Initials _____.

On behalf of myself and any and all other owners of this pet, I have read and agree to the terms of this contract. I warrant that I have the authority to represent any and all other owners of this pet in signing this contract.

I authorize _____ to pick up my pet on my behalf.

Drop of Date _____

Signed _____ Date _____

Print Name _____ Time _____

Pick Up Date _____

Signed _____ Date _____

Print Name _____ Time _____



Authorization to Release Veterinary Records

Please fax the records requested below as soon as possible

To Muddy Paws Pet Grooming and Spa

Attn: Muddy Paws Fax 910-835-3013

Or e-mail to: groomers@petsmuddypaws.com

Pet Parent Information:

Name:

Address:

City: State: Zip Code: Phone: () -

Pet Information:

Name: Breed:

Name: Breed:

Name: Breed:

Please Include Copies Of:

_____ Vaccination Records

I hereby certify that I am the owner (PET PARENT) or authorized agent of the Pet Parent of the above-described pet(s). Further I hereby request and authorize this veterinary to release the requested veterinary information for my pets to Muddy Paws Pet Grooming and Spa. I Release the veterinary and staff from any legal responsibility or liability for the release of information to the extent indicated in the authorization herein. This authorization expires 90 days from the date of signature. I understand I may revoke this authorization, but the revocation may not be applied retroactively once the information specified herein has been released.

I Understand that my electronic Signature has the same legal effect and can be legally enforced the same way as a written signature. IAW US Code Chapter 96. Electronic Signature in Global and National Commerce

PET PARENT SIGNATURE: **DATE:**